

माधव प्रौद्योगिकी एवं विज्ञान संस्थान, ग्वालियर
MADHAV INSTITUTE OF TECHNOLOGY & SCIENCE, GWALIOR

(Declared under Distinct Category by Ministry of Education, Government of India)

NAAC ACCREDITED WITH A++ Grade

Gola Ka Mandir, Gwalior (M.P.)- 474005, INDIA

Ph.: +91-751-2409300, E-mail: vicechancellor@mitsgwalior.in, Website: www.mitsgwalior.in



MITS

TENDER DOCUMENT

FOR

Procurement of Cloud Server and associated managed services for hosting
the Student Portal based on the open-source application

Tender, January 2026

Last date and time of submission: 23/01/2026 up to 4:00 PM

Cost of Tender Form: Rs.1000/- non-refundable

EMD: Rs.10000/-

(In the name of VICE-CHANCELLOR, MITS-DU, SELF-FINANCED, payable at Gwalior)

[Signature]

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14/01/2026

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GENERAL TERMS AND CONDITIONS

1. Eligibility Criteria for applying for the tender: vendor has to submit PAN card, GST Certificate and Shop Act.
2. The Bidder need to submit their tender in the form of hardcopy (duly signed and packed) only before the last date and time. The outer envelope must be sealed and titled as "**Tender for Procurement of Cloud Server and associated managed Services**". It must be addressed to "**The Vice-Chancellor, MITS-DU, Gwalior**".
3. Outer envelope will contain two sealed envelopes, title as "**Technical Bid**" and **Financial Bid**. Financial bid will contain only financial rates/offer. All remaining documents including EMD must be inside the technical bid.
4. Telegraphic/Fax/Offline and conditional tenders shall not be accepted.
5. **Vice Chancellor, MITS, Gwalior**, reserves the right to accept or reject any or all tenders without assigning any reason thereof, even the lowest tender does not necessarily qualify for the order.
6. **The rates should include all material, labour charges, profit & relevant taxes including GST, if any.**
7. The tenderers whose tender is accepted shall have to sign an agreement as per the format of institute.
8. Any amount due or becoming due for the tender shall be recovered from their bills.
9. The competent authority reserves the right to increase or decrease the quantity of any item or cell during the period of contract. The tenderers will be bound to comply with the order of the competent authority without any claim and compensation.
10. The rate should be competitive and workable.
11. Any controversy will be subject to display in Gwalior Jurisdiction only.
12. The Income Tax and other taxes shall be deducted from the bills as per the Govt. rules.
13. The whole supply should be satisfactorily executed within stipulated time from the date of issue of order. Time extension will not be permitted.
14. The tenderers shall execute the work as per specification mentioned in the supply order.
15. Before making any supply of any materials to the Institute, the tenderers or his representative shall get it approved by the competent authority, otherwise the supply shall not be approved. To check the rest of supply, he should submit the approved sample in our office, if items do not belong to reputed or registered make.
16. The tenderer should satisfy himself regarding the magnitude of the supply and no claim on this account shall be entertained thereafter.
17. Warranty period should be clearly specified as per the latest terms & conditions of the original manufacturers and the parts and labour cost are to be included for the full warranty period.
18. The warranty period will be considered from the date of supply of the items.
19. M.I.T.S.-DU, Gwalior will have rights to check the sample before supply.
20. Payment will be made after the successful and satisfactory service/completion of the work.
21. The contractor/firm have to be completed the assigned works or part of work positively otherwise it will be treated as breach of the contract and deposited earnest money shall be forfeited.
22. The rates quoted must include all taxes, transportation, installation etc.
23. Bidder/Seller should have a fully-fledged operational and registered office at Consignee state i.e. Madhya Pradesh for ease of command, control, and actions as per convenience and as decided by the Competent Authority.
24. The bidder should have registered in GST and a copy of the last quarter's filled return must be uploaded.
25. Buyer may inspect the goods during any stage of their preparation, delivery, or completion. Buyer shall have the right to enter onto Seller's premises at reasonable times to verify that the materials covered by this order conform to all specified requirements and Seller agrees to provide any and all supporting documentation required by Buyer or Buyer's customers in the course of such investigation
26. Bidders are advised to study all technical and commercial aspects, instructions, forms, terms, and specifications carefully in the bid document. Failure to furnish all information required in the Bid

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Document or submission of a bid not substantially responsive to the Bid document in every respect will be at the bidder's risk and may result in the rejection of the bid. Bidders will have to submit all documents with a sequence of page no. All documents are properly mentioned the page No. duly seal sign and submit the document while making an annexure of the technical document. Without proper technical bid submission bidder will be rejected.

27. The decision of departmental purchase committee will be final and binding on the bidders, participation in this bid may be construed as acceptance of these clauses
28. The bidder must have ISO 9001 and ISO 27001 certification a copy of the same to be attached.
29. Bidder must be capable of providing ongoing managed support services, same should be given undertaking on letterhead
30. Years of Past Experience Required for same/similar service must be at least 2 years.
31. Since all services/components are highly interdependent, hence, the evaluation method will be "Total value wise evaluation".
32. Rates must be inclusive of all taxes.
33. **This is an indicative RFQ to obtain a rate card. Quantity will be finalized at the time of PO based on finalized configuration.**
34. *The billing cycle will commence after the end of each quarter and the amount will be based on as per actual usage.*

Scope and Specifications

Interested vendors are requested to submit rate cards for the supply and management of cloud server infrastructure. The infrastructure should be capable of securely hosting a scalable University ERP and student portal solution.

Required Specifications:

Rate card should include multiple combinations of:

1. Compute Instances:
 - No. of vCPUs
 - RAM (in GB)
 - Operating System: Linux / Windows (rate should be shown separately for both OS)
 - Storage (SSD preferred, in GB)
 - Price (Per Hour Cost for each configuration)
2. Associated Managed Services:
 - Server Setup and Configuration
 - OS and Security Updates
 - Performance Monitoring
 - Backup & Disaster Recovery
 - Uptime Commitment / SLA

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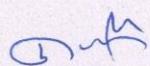
BoQ

Item Number	Item Title/Description (No of vCPUs, RAM in GB and OS)	Rate per hour in Rs.
1	2,4, Linux,	
2	2,4, Windows	
3	2,8, Linux,	
4	2,8, Windows	
5	4,8, Linux	
6	4,8, Windows	
7	4,16, Linux	
8	4,16, Windows	
9	8,16, Linux	
10	8,16, Windows	
11	8,32, Linux	
12	8,32, Windows	
13	16,32, Linux,	
14	16,32, Windows,	
15	16,64, Linux	
16	32,64, Windows	
17	32,64, Linux	
18	32,128, Windows	
19	32,128, Linux	
20	32,128, Windows	
21	Instance Block Storage (100 GB)	
22	Static IP (per unit)	
23	Object Storage (10 GB)	
24	Load Balancer	
25	Snapshot Service Daily	
26	Snapshot Service Weekly	
27	Data Transfer rate per GB over internet	

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